**NOTICE FOR SUPPLIES AND SERVICES**  
The Privatization Agency of Kosovo (PAK), which directly administers the Socially Owned Enterprise “Inex Sharr Planina” Brezovica  
  
**ANNOUNCES the following:**  
**INVITATION TO TENDER  
  
NEGOTIATED PROCEDURE WITH PUBLICATION**

**I. SUBJECT OF THE CONTRACT**  
Invitation to tender for the purchase, installation, and implementation of an access control system with QR Code and RFID reading at the ski center in Brezovica, which includes:  
  
- 8 entrance/exit gates with advanced technology;  
- 2 point-of-sale (POS) terminals;  
- Management software with expansion capacity.

**II. TECHNICAL SPECIFICATIONS**  
**2.1 Access Control Equipment – 8 units**  
- QR Code and RFID reading (ISO 14443 / ISO 15693);  
- User communication display;  
- Sensors to prevent unauthorized access;  
- Entry/exit function with signal lighting;  
- IP rating ≥ 54 for outdoor use;  
- Modular design for future upgrades.  
  
**2.2 Sales Terminals (POS) – 2 units**  
- Touch screen display;  
- Integrated readers for RFID and QR Codes;  
- Ticket printer;  
- Secure LAN/Wi-Fi connection;  
- Integration with local fiscal systems;  
- Prepared for online sales.  
  
**2.3 Management and Monitoring Software**  
- User and authorization management;  
- Real-time reporting and historical archiving;  
- Support for ERP, HR system integrations, etc.;  
- Modular structure for future upgrades.  
  
Preferred – The software interface should allow access in three (3) languages: Albanian, Serbian, and English.

**III. REQUIREMENTS FOR ECONOMIC OPERATORS**  
- Minimum of 3 years of experience in the design, supply, and installation of similar systems;  
- List of completed similar projects;  
- Quality certificates (ISO 9001, ISO/IEC 27001 or equivalent);  
- Reference letters from previous clients;  
- Technical manual of the offered system;  
- Implementation plan and timeline;  
- Installation and testing of equipment;  
- Minimum 24-month warranty and technical maintenance support for at least 12 months;  
- Training for personnel responsible for operation and maintenance.

**IV. IMPLEMENTATION AND DELIVERY DEADLINE**  
Delivery, installation, and testing must be completed within 45 days from the contract signing date;  
  
Final testing will be conducted in the presence of the contracting authority's representatives.

**V. OFFERS**  
This procedure is conducted in accordance with Article 12 of the applicable internal Procurement Regulation No. 04/2025 of the Privatization Agency of Kosovo, allowing for international participation and ensuring transparency and equal treatment of all economic operators.

Offers from international economic operators are accepted under equal terms, provided they fulfill all technical and legal requirements stated in this Invitation.

All prices shall be quoted in Euro (€), inclusive of all applicable duties, taxes, customs, and transportation charges as per the Incoterm specified by the bidder.

| **Incoterm** | **Buyer Pays** | **Seller Pays** | **Risk Transfers To Buyer At** |
| --- | --- | --- | --- |
| **EXW** (Ex Works) | All transport, export/import, insurance | Only prepares goods at seller's location | Seller’s premises |
| **FCA** (Free Carrier) | From agreed place onward | Until goods delivered to first carrier | At agreed location |
| **CIF** (Cost, Insurance, Freight) | Import/customs, inland delivery | Export, sea freight, insurance | Port of destination |
| **DDP** (Delivered Duty Paid) | Nothing (seller pays all) | All costs incl. taxes and customs | Final destination |
| **DPU** (Delivered at Place Unloaded) | Post-unloading activities | Everything up to unloading | Once goods are unloaded |
| **DAP** (Delivered at Place) | Duties, customs | Everything else incl. delivery | Before unloading |

For more information and guidance on customs obligations in the Republic of Kosovo, please refer to the annex of this announcement:   
  
“Importation, Customs, and VAT Responsibilities”

**The submitted offer must remain valid for a minimum of sixty (60) calendar days from the deadline for submission of offers.**

**Evaluation will be based on to the lowest-priced, technically responsive offer.**

**VI. DISPUTE RESOLUTION**

* Any Economic Operator who considers that during any phase of the procurement procedure (including the announcement, preparation of the tender, submission of the offer, evaluation, or selection of the winning bidder) their rights have been violated or irregularities have been observed, has the right to submit a complaint.
* The complaint must be submitted within ten (10) calendar days from the date of publication of the notice on the selection of the winning bidder, in accordance with the conditions specified in the tender documentation.   
  Complaints shall be submitted in writing to the Complaints Review Committee, which operates within the Central Office of the Privatization Agency of Kosovo.
* In the event that the economic operator is not satisfied with the decision of the Complaints Review Committee of the Privatization Agency of Kosovo, they have the right to seek judicial protection by filing a lawsuit before the Commercial Court of the Republic of Kosovo, which is the competent authority for resolving disputes arising from procurement procedures and contractual relations related to supply and services.

**VII. DEADLINE AND PLACE FOR SUBMISSION OF OFFERS**   
  
Interested economic operators may request more detailed information in writing via the official email from **17/07/2025** until **05/08/2025** or 20 calendar days from the publication date.  
  
Submission of offers:   
  
Deadline for submission: 05/08/2025 at 24:00h   
  
Address: Privatization Agency of Kosovo, Dritan Hoxha St. No. 55, 10000 Pristina – Public Relations Office (PR) or   
  
Via email to: **info@pak-ks.org**  
  
Opening of offers:   
Will be done by the “Evaluation and Negotiation Committee” on: **06/08/2025, at 10:00h**.